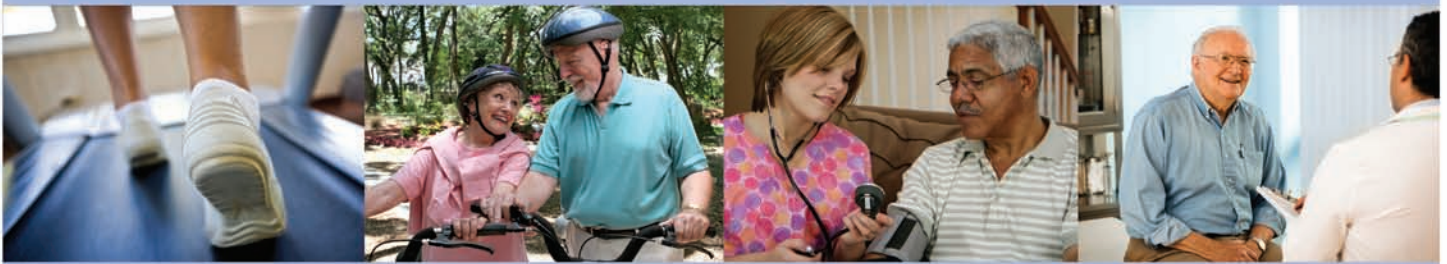




Note: This is an authorized excerpt from the *Guide to Reducing Readmissions*.  
To download the entire guide, go to <http://store.hin.com/product.asp?itemid=4068>  
or call 888-446-3530.

# Guide to Reducing Readmissions



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# Guide to Reducing Readmissions

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## Editor's Note

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Welcome to the Healthcare Intelligence Network's *Guide to Reducing Readmissions*. To avoid leaving reimbursement money on the table, healthcare organizations are working hard to reduce avoidable rehospitalizations, especially among the Medicare population. Healthcare reform legislation provides further motivation by offering incentives for programs that improve the efficiency and affordability of the healthcare system.

The *Guide to Reducing Readmissions* examines eight top tactics that healthcare organizations are implementing to close some of the care gaps that contribute to hospital readmission rates, according to responses to the Healthcare Intelligence Network 2010 survey on Reducing Readmissions.

Each chapter in this guide provides case studies and lessons learned from early adopters that are utilizing these tactics to improve the quality and efficiency of care delivery while keeping patients from returning to the hospital unnecessarily.

Chapter 1: Overview

Chapter 2: Case Management

Chapter 3: Care Transitions Management

Chapter 4: Telephonic Monitoring

Chapter 5: Hospital Discharge Planning

Chapter 6: Medication Adherence, Reconciliation & Review

Chapter 7: Home Visits

Chapter 8: Patient Education & Coaching

Chapter 9: Provider Incentives

Chapter 10: Q&A

The benefits of these strategies is by no means limited to the reduction of avoidable readmissions. All of these efforts serve to tighten care coordination and improve healthcare quality across the healthcare continuum when used in care delivery systems such as the patient-centered medical home as well as in health management programs.

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