

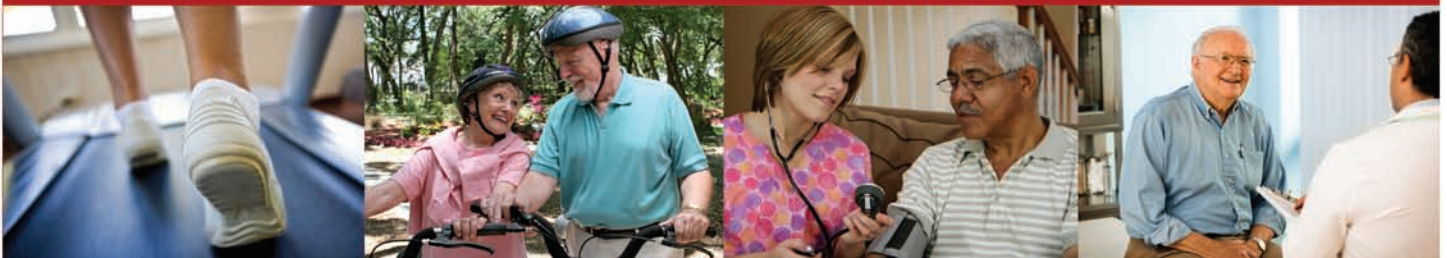


Note: This is an authorized excerpt from the *Guide to Reducing Medicare Readmissions, Vol. II*.
To download the entire guide, go to <http://store.hin.com/product.asp?itemid=4189>
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HOSPITAL

Volume II

Guide to Reducing Medicare Readmissions



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Guide to Reducing Medicare Readmissions, Vol. II

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Executive Editor's Note

Welcome to the Healthcare Intelligence Network's *Guide to Reducing Medicare Readmissions, Vol. II*. Reimbursement models shaped by the Patient Protection and Affordable Care Act reward the reduction of fragmented care and unwarranted utilization. Much avoidable use of healthcare services is attributed to Medicare beneficiaries.

Against a backdrop of new market research on reducing readmissions, the *Guide to Reducing Readmissions, Vol. II* examines innovative interventions to reduce preventable admissions, rehospitalizations and ER visits by high-utilizing Medicare beneficiaries. This guide looks at four multidisciplinary collaborative interventions aimed at key factors fueling readmissions in this population — and that support an accountable care vision.

Each chapter in this guide provides actionable information, case studies and lessons learned from early adopters that are utilizing these tactics to improve the quality and efficiency of care delivery while keeping patients from returning to the hospital unnecessarily.

Chapter 1: 2011 Benchmarks in Reducing Hospital Readmissions

Chapter 2: Identifying Functional Decline in the Elderly

Chapter 3: Improving SNF-Hospital Handoffs

Chapter 4: Multidisciplinary Post-Discharge Support

Chapter 5: Improving Medication Adherence

Chapter 6: Q&A

This guide provides a complete set of 2011 benchmarks in reducing readmissions from nearly 100 healthcare organizations. Applying the best practices contained in the *Guide to Reducing Medicare Readmissions, Vol. II* will help organizations to improve the health of their populations, enhance the patient experience of care and rein in costs associated with avoidable utilization.

Melanie Matthews, HIN executive vice president and chief operating officer

