



2012 Benchmarks in Patient Registry Use for Accountable Care

Note: This is an authorized excerpt from *2012 Benchmarks in Patient Registry Use for Accountable Care*.

To download the entire report, go to

<http://store.hin.com/product.asp?itemid=4299> or call 888-446-3530.

The Healthcare Intelligence Network
800 State Highway 71, Suite 2, Sea Girt, NJ 08750

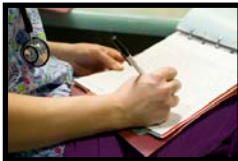
2012 Benchmarks in Registry Use for Accountable Care

105 healthcare organizations describe how they are using patient registries now and how they will be used in the future.



"[The most impressive outcome achieved by our registry] was that the information provided data to support Medicare PPG bonus payments. We received national CMS recognition for quality improvements."

> Hospital/Health System



"[Registry use and reporting will impact the healthcare industry in the future] in the way that registries are critical for understanding what patients are receiving appropriate evidence-based medicine."

> Independent Practice Association



"Seeing a 25 percent compliance with DM guidelines increased to 80-95 percent compliant with guidelines with constantly improving outcomes [was the most impressive outcome achieved by our registry.]"

> Staff model HMO



"Registries are more useful than EHRs. EHR registries don't have sufficient reporting functionality."

> Independent Practice Association

2012 Benchmarks in Registry Use for Accountable Care

This special report is based on results from the Healthcare Intelligence Network Benchmarks survey on Using Registries for Quality Improvement administered in August 2011 and includes commentary on patient registry use from a presenter at a previous Healthcare Intelligence Network webinar.

Contributing Speaker

Dr. Gregory Spencer, chief medical officer of Crystal Run Healthcare

Executive Editor

Melanie Matthews

HIN executive vice president and chief operating officer

Project Editors

Patricia Donovan

Jessica Papay

Cover Design

Jane Salmon

Table of Contents

About the Healthcare Intelligence Network.....	6
Executive Summary.....	6
Survey Highlights.....	6
Key Findings.....	7
Key Findings.....	7
Registry-Related Successes.....	7
Methodology.....	8
Respondent Demographics.....	8
Analysis of Responses.....	9
Overview of Survey Results.....	9
Respondents in Their Own Words.....	11
Most Impressive Outcome Achieved.....	11
Impact of Future Registry Use.....	12
Additional Comments.....	14
Conclusion.....	15
Responses to Questions.....	17
Part I: Overall Survey Responses.....	19
1:01: All - Using Registries.....	20
1:02: All - Plan to Use Registries.....	21
1:03: All - Barriers to Registry Implementation.....	22
1:04: All - Percent of Included Members/Patients.....	23
1:05: All - Targeted Populations.....	24
1:06: All - Targeted Conditions.....	25
1:07: All - Responsibility for Populating Registry.....	26
1:08: All - Registry Type.....	27
1:09: All - Reasons for Using Registry.....	28
1:10: All - Registry Format.....	29
1:11: All - Data Sources for Registry.....	30
1:12: All - Data Included in Registry.....	31
1:13: All - Registry Functionalities.....	32
1:14: All - Challenge in Implementing Registry.....	33
1:15: All - Greatest Improvement Related to Registry Use.....	34
1:16: All - Requirement for Medicare/Medicaid Reimbursement.....	35
1:17: All - Registry ROI.....	36
1:18: All - Organization Type.....	37
Patient Registries: Cornerstone of Accountable Care.....	38
Registry Use.....	38
Getting Started with Registries.....	39
Gathering and Entering Data.....	40

Who Can Enter Patient Registry Data?	41
Using Analysis Tools	43
Keep Patient Registries Accurate.....	45
Clinical Divisions for Patient Registries	46
Quality Measures	47
Patient Registries and Accountable Care	48
Know Your Workflow	48
Care Managers Use Patient Registries	49
Patient Registry Advice	50
Q&A: Ask the Expert	51
Patient Registry Data Results	51
Using Data for Internal Comparisons.....	52
Patient Registry EMR Template	52
Patient Registry Training.....	53
Measures to Identify Gaps in Care	54
Meaningful Use Lessons Learned.....	55
Glossary	57
For More Information	58
About the Speaker	59
Appendix A: Using Registries for Quality Improvement Survey Tool	60

About the Healthcare Intelligence Network

The Healthcare Intelligence Network (HIN) is an electronic publishing company providing high-quality information on the business of healthcare. In one place, healthcare executives can receive exclusive, customized up-to-the-minute information in five key areas: the healthcare and managed care industry, hospital and health system management, health law and regulation, behavioral healthcare and long-term care.

Executive Summary

In the current environment of accountable and value-based healthcare, patient registries are a straightforward tool for creating realistic views of clinical practices, patient outcomes, safety and comparative effectiveness and for supporting evidence-based medicine development and decision-making.

In its August 2011 e-survey on Using Registries for Quality Improvement, the Healthcare Intelligence Network set out to capture current and planned uses of registries and their impact on healthcare quality, efficiency and cost. Through responses provided by 105 healthcare organizations to 25 multiple choice and open-ended questions, the survey results reveal that almost half of respondents use some type of registry to collect health data related to their patients or plan members.

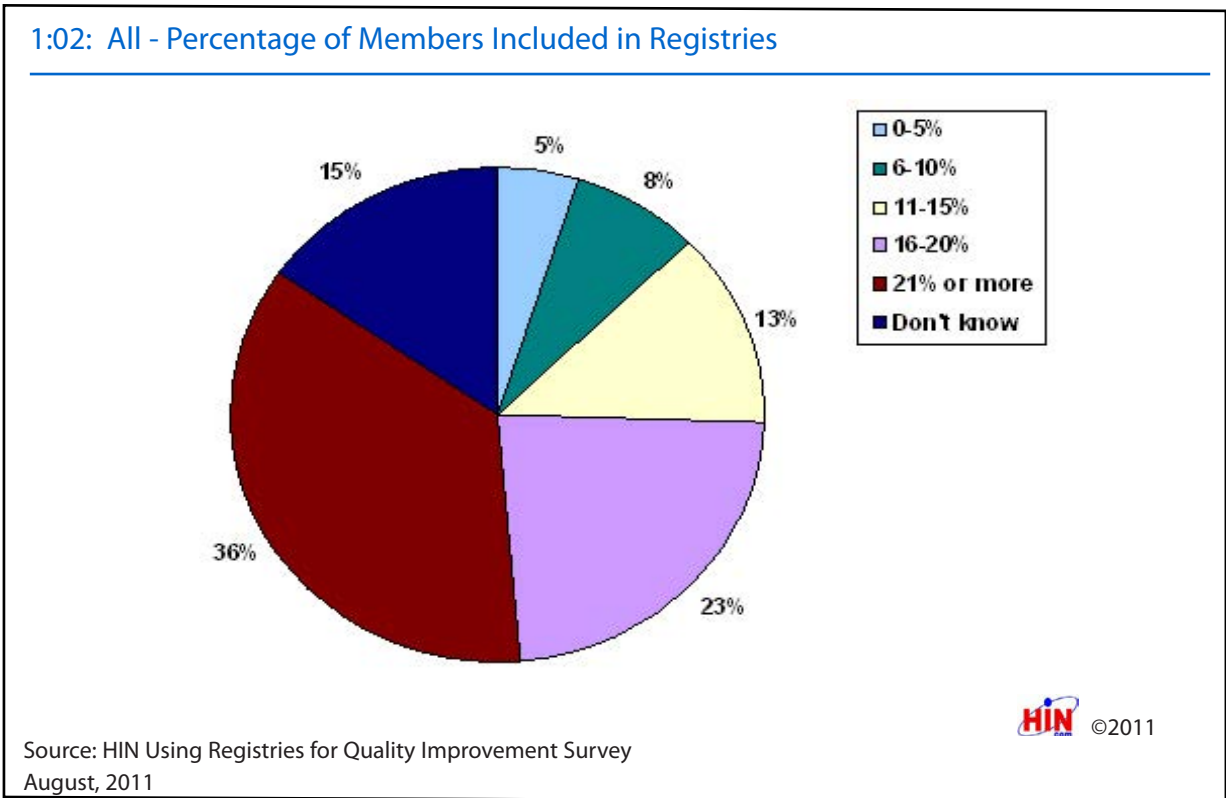
Nearly 63% of respondents use a disease- or condition-based registry.

One-third of existing registries are a component of an electronic health record (EHR); the top reason for not having implemented a registry is because respondents already use an alternative, such as an EHR.

Survey Highlights

- ◀ Almost two-thirds of respondents who are not using registries at this time say they will launch a registry within the next 12 months.
- ◀ A third of respondents include 20 percent or more of their population in registries.
- ◀ A disease- or condition-specific registry is the most popular type of registry, with diabetes the condition most frequently targeted by registries (78 percent).
- ◀ The most popular reason for using a registry is to measure quality and performance on key health outcomes.

What percentage of your members or patients are included in patient registries?



What populations have you targeted with your registry?

